

EMBRACE MENTAL HEALTH CENTER (EMHC)

CLINIC MONTHLY INDICATORS

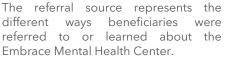
REPORT 18

REPORTING PERIOD MAY 2022

Disclaimer: The below numbers are meant to offer a snapshot of the activities hosted and beneficiaries served at the Embrace Mental Health Center. While information is recorded as accurately as possible, not all information is available at all times.

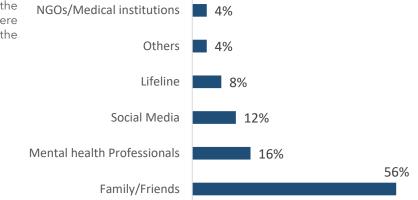
I. NEW APPOINTMENTS GIVEN

II. REFERRAL SOURCE



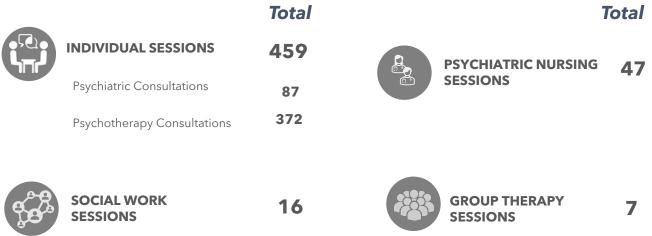
*Note that the graph reflects the percentage of beneficiaries who reached out to the Embrace Mental Health Centre during the reported month, regardless of whether they received an appointment or not.

*Note that mental health professionals include practitioners at Embrace



III. SERVICES PROVIDED

Total **number of beneficiaries** seen (first or follow-up visits): 211 Total number of sessions provided for the 211 beneficiaries: 529

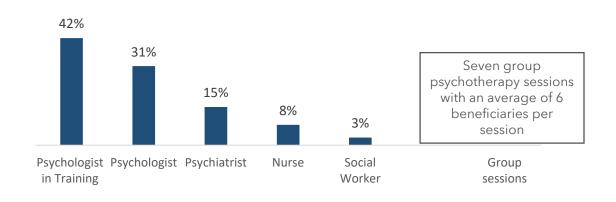


529 sessions



25

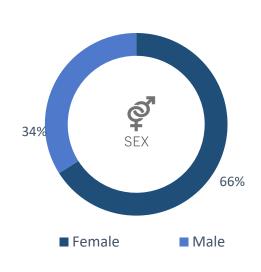
IV. TYPE OF PRACTICIONER SEEN

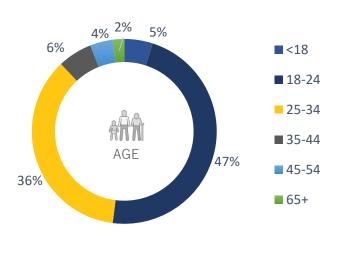


V. BENEFICIARIES SEEN	211
	Total
NUMBER OF BENEFICIARIES SEEN (first session or follow up)	211
NUMBER OF NEW BENEFICIARIES SEEN (those whose first session was this month)	53

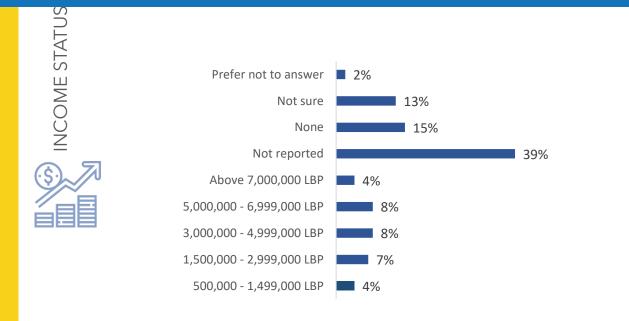
VI. NEW BENEFICIARY DEMOGRAPHICS

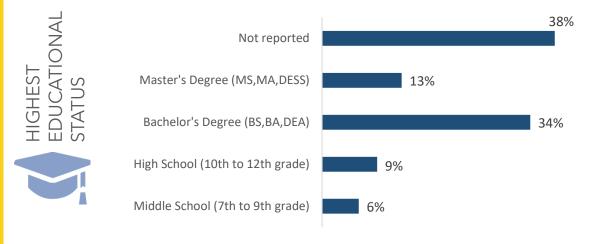
The below charts present basic demographic information for the <u>**new**</u> beneficiaries served during the reporting period (n=53).

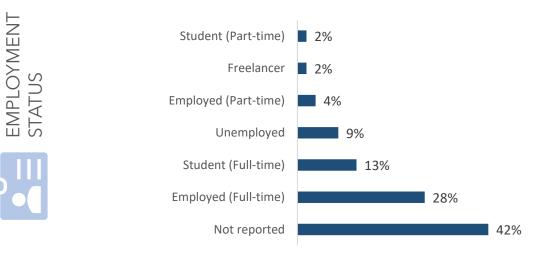




The mean age of beneficiaries was **26** years old.



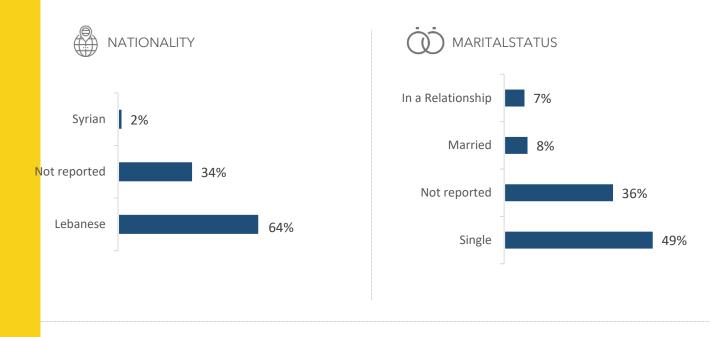






68

6



VII. PHARMACOLOGICAL TREATMENT

During the month of April, the EMHC covered the cost of medications prescribed by its own psychiatrists for **68** beneficiaries seen at the EMHC.

AVERAGE NUMBER OF PRESCRIPTION ITEMS ACQUIRED BY BENEFICIARY:

2

MOST COMMONLY ACQUIRED MEDICATIONS:

OLANZAPINE

FLUOXETINE

LAMOTRIGINE

VIII. MEDICAL REFERRALS

During the month of April, **5** beneficiaries were referred by Embrace psychiatrists to Medical Diagnostic Treatment Center to undergo medical tests and **1** to CEDIM. The beneficiaries received blood tests measuring the levels of Folic Acid, TSH, Lithium and Ferritin among others. **All fees of medical testing were covered by Embrace.**



IX. MENTAL HEALTH SURVEY SCORES

During their first visit, the beneficiaries are asked about common symptoms of depression, anxiety and trauma. As they progress through treatment, beneficiaries are asked to take the same surveys again every few months.

The questionnaires are:

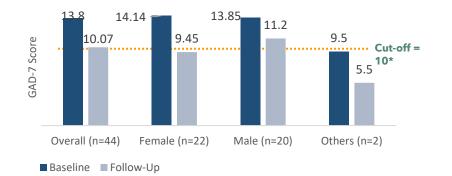
- 1. **PHQ-9**: a validated instrument for measuring the severity of depression.
- 2. GAD-7: a validated instrument for measuring the severity of anxiety.
- 3. TSQ: a brief trauma questionnaire used to predict a PTSD diagnosis.

A SNAPSHOT OF BENEFICIARY IMPROVEMENT OVER 6 MONTHS October 2021 - March 2022





Levels of Anxiety Reported Pre and Post Treatment (n = 44)



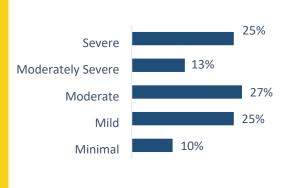
75% of beneficiaries reported substantial improvements in symptoms of anxiety.

*Note that the selected cut-off score has been shown to have 89% sensitivity in detecting current depression (Spitzer et al., 2006)

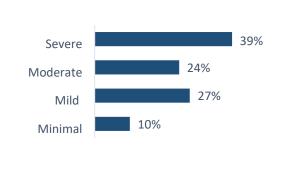
MENTAL HEALTH SURVEY SCORES AT FIRST ENCOUNTER

The below charts present a summary of symptom severity for beneficiaries <u>whose first session was</u> <u>this month (</u>i.e., the charts represent scores at beneficiaries' first session):

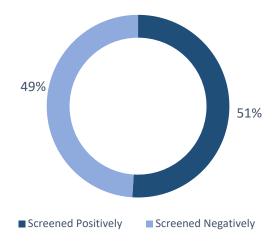




ANXIETY SYMPTOM SEVERITY (n=41)



POST-TRAUMATIC SYMPTOMATOLOGY (n=41)

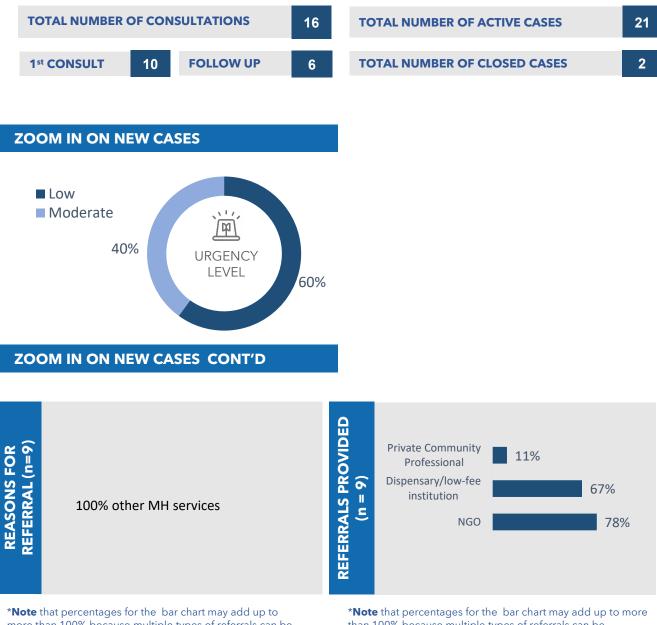


***Note** that screening positively or negatively does not determine or rule out a diagnosis. Screening positively is predictive of post traumatic stress disorder (PTSD).



X. SOCIAL WORK

The social work department at Embrace serves both the **Embrace Mental Health Center (EMHC)** and the **National Lifeline (1564)**. It aims to provide a holistic approach to mental health care by offering psycho-social assistance to beneficiaries. The Social Work Department is resourced with comprehensive referral networks linked with governmental and non-governmental organizations that provide a wide range of psychosocial services from livelihood, shelter, basic assistance, child protection, and organizations catering to the needs of vulnerable groups such as refugees, LGBTQ community and persons affected by gender-based violence. The department is currently staff by one social worker who coordinates with a multi-disciplinary internal team of psychologists, psychologists, psychiatric nurse, hotline operators and clinical supervisors.



more than 100% because multiple types of referrals can be provided; Abbreviations: MH = Mental Health *Other MH Services* included: Hospitalization for suicide crisis

and/or substance detoxification

***Note** that percentages for the bar chart may add up to more than 100% because multiple types of referrals can be provided;

BENEFICIARY DEMOGRAPHICS TOTAL NUMBER OF BENEFICIARIES SEEN 15

The below charts present the demographics of **all** beneficiaries the social worker engaged with. This includes new cases and follow ups on other cases active from previous months.

