

## EMBRACE MENTAL HEALTH CENTER (EMHC)

# CLINIC MONTHLY INDICATORS

**REPORT 29** 



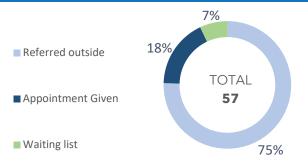
**Disclaimer:** The below numbers are meant to offer a snapshot of the activities hosted and beneficiaries served at the Embrace Mental Health Center. While information is recorded as accurately as possible, not all information is available at all times.



57

Every beneficiary that calls the clinic is briefly screened to gather basic demographic information, understand the reason for which they are seeking services, and orient them accordingly. The new requests represents the number of people who called requesting EMHC services. The outcome of the new requests in the adjacent chart represents the decision taken after the information was gathered from the potential beneficiary.

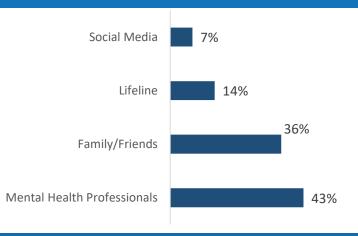
For the current period, beneficiaries in need of psychotherapy consultations were referred outside because it was not possible to give new appointments due to the long waiting list.



#### **II. REFERRAL SOURCE**

The referral source represents the different ways beneficiaries were referred to or learned about the Embrace Mental Health Center.

\*Note that mental health professionals include practitioners at Embrace



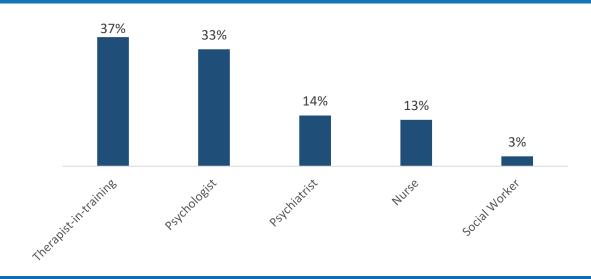
#### **III. SERVICES PROVIDED**

320 sessions

Total **number of beneficiaries** seen (first or follow-up visits): **147** Total **number of sessions** provided for the **147** beneficiaries: **320** 

	Total		Total
INDIVIDUAL SESSIONS	269	PSYCHIATRIC NURSING SESSIONS	42
Psychiatric Consultations	46		
Psychotherapy Consultations	223	SOCIAL WORK SESSIONS	9

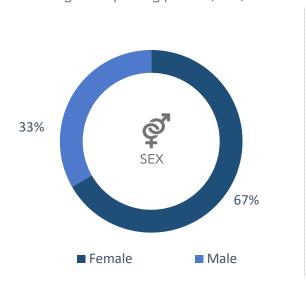
To note that the total number of sessions decreased during April 2023 as the center was closed for 3 days (public holidays) and one child psychologist resigned her position.

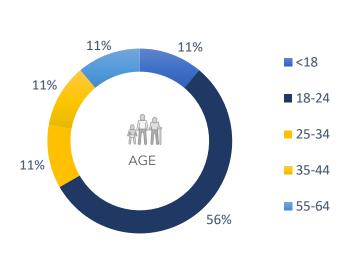


V. BENEFICIARIES SEEN	147
	Total
NUMBER OF BENEFICIARIES SEEN (first session or follow up)	147
<b>NUMBER OF NEW BENEFICIARIES SEEN</b> (those whose first session was this month)	9

#### **VI. NEW BENEFICIARY DEMOGRAPHICS**

The below charts present basic demographic information for the **<u>new</u>** beneficiaries served during the reporting period (n=9).





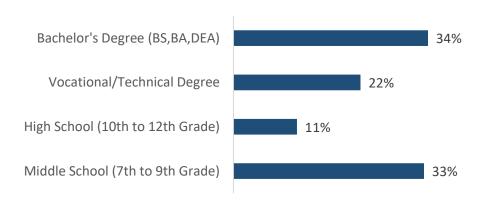
The mean age of beneficiaries was of 26 years old.

## embrace





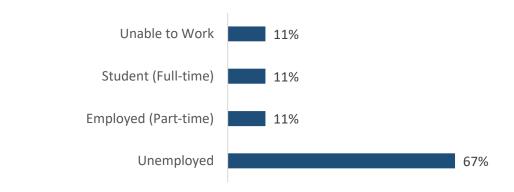
HIGHEST EDUCATIONA STATUS





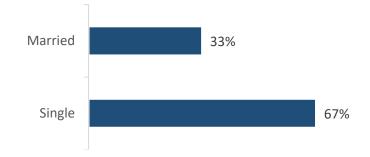
EMPLOYMENT STATUS



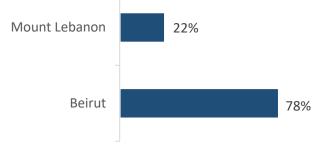


MARITAL STATUS





89%



#### VII. PHARMACOLOGICAL TREATMENT

23

During the month of APRIL, the EMHC covered the cost of medications prescribed by its own psychiatrists for 23 beneficiaries seen at the EMHC.

#### AVERAGE NUMBER OF PRESCRIPTION ITEMS ACQUIRED BY BENEFICIARY:

2

#### **MOST COMMONLY ACQUIRED MEDICATIONS:**

**VENLAFAXINE PAROXETINE FLUOXETINE** 

#### **VIII. MEDICAL REFERRALS**

1

During the month of APRIL, 1 beneficiary was referred by Embrace psychiatrists to inpatient psychiatric care at Mount Lebanon Hospital for a duration of 9 days. All Hospitalization fees were covered by Embrace.

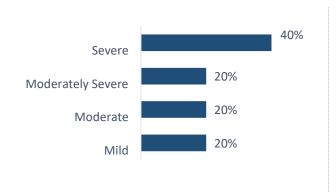


#### IX. MENTAL HEALTH SURVEY SCORES AT FIRST ENCOUNTER

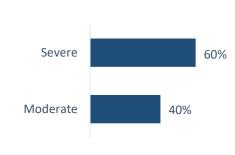
The below charts present a summary of symptom severity for beneficiaries **whose first session was this month** (i.e., the charts represent scores at beneficiaries' first session):

**PHQ-9**: a validated instrument used for measuring the severity of depression. **GAD-7**: a validated instrument used for measuring the severity of anxiety.

#### **DEPRESSIVE SYMPTOM SEVERITY (n=5)**



#### **ANXIETY SYMPTOM SEVERITY (n=5)**



#### POST-TRAUMATIC SYMPTOMATOLOGY (n=5)

#### 100% Screened Positively

**TSQ** is a brief trauma questionnaire used to predict a post traumatic stress disorder (PTSD) diagnosis.

\*Note that screening positively or negatively does not determine or rule out a diagnosis. Screening positively is predictive of PTSD.



#### **MENTAL HEALTH SURVEY SCORES OVER ONE YEAR**

During their first visit, the beneficiaries are asked about common symptoms of depression and anxiety. As they progress through treatment, beneficiaries are asked to take the same surveys again every few months.

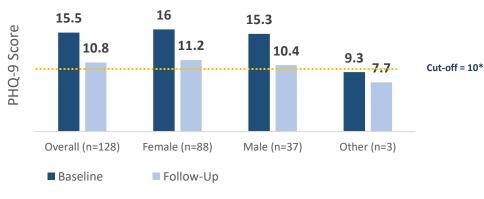
The questionnaires are:

- **1. PHQ-9**: a validated instrument for measuring the severity of depression.
- **2. GAD-7**: a validated instrument for measuring the severity of anxiety.

Beneficiaries seen by psychiatrists are asked to fill the survey on each visit; Those seen by psychologists on the first session, every 12 sessions and on the last session; Those seen by therapists-in-training on the first session, every 3 months and on the last session.

## A SNAPSHOT OF BENEFICIARY IMPROVEMENT OVER 12 MONTHS January - December 2022

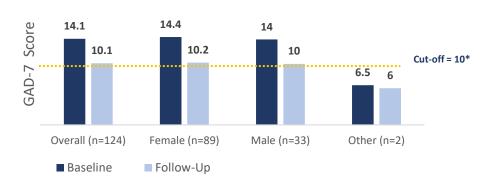
### Levels of Depression Reported Pre and Post Treatment (n = 128)



\*Note that the indicated cut-off score has been shown to have 89% sensitivity in detecting current depression (Manea et al., 2012)

Around **70%** of beneficiaries reported substantial improvements in symptoms of depression.

#### **Levels of Anxiety Reported Pre and Post Treatment (n = 124)**



Around **69%** of beneficiaries reported substantial improvements in symptoms of anxiety.

<sup>\*</sup>Note that the selected cut-off score has been shown to have 89% sensitivity in detecting current anxiety (Spitzer et al., 2006)



#### X. SOCIAL WORK

The mental health social worker at the **Embrace Mental Health Center** (EMHC) aims to provide a holistic approach to mental health care by offering psycho-social assistance to beneficiaries. The center is a resourced with a comprehensive referral database that is updated every 4 months and a linked with a network of governmental and non-governmental organizations that provide a wide range of psychosocial services from livelihood, shelter, basic assistance, child protection, and organizations catering to the needs of vulnerable groups such as refugees, LGBTQ community and persons affected by gender-based violence. The mental health social worker coordinates with a multi-disciplinary internal team of psychologists, psychologists, psychiatric nurse, and the National Lifeline (1564).

1st CONSULT# 1 FOLLOW UP ** 8 TOTAL NUMBER OF CLOSED CASES	3

TOTAL NUMBER OF BENEFICIARIES SEEN / CONTACTED

5

Total Number of Active Cases: Refers to the number of beneficiaries who are still being followed up by the Mental Health Social Worker #1st Consult: Refers to the number of beneficiaries who were referred for the first time during this month from EMHC to social work services \*\*Follow up: Refers to the number of follow up consultations (out of the total consultations)

#### **ZOOM IN ON NEW CASE**

URGENCY LEVEL

Moderate

REASONS FOR REFERRAL

CLINIC INDICATORS - APRIL 2023

Other Mental Health Services

REFERRALS PROVIDED

Referred to an NGO

<sup>\*</sup>Total number of consultations: Refers to all social work consultations taking place between the Mental Health Social Worker and beneficiaries referred (may include more than 1 consultation per beneficiary)



#### **BENEFICIARY DEMOGRAPHICS**

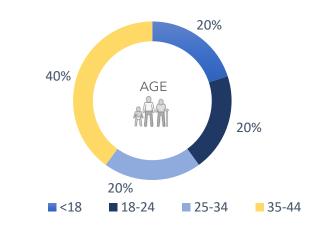
#### **TOTAL NUMBER OF BENEFICIARIES SEEN / CONTACTED**

5

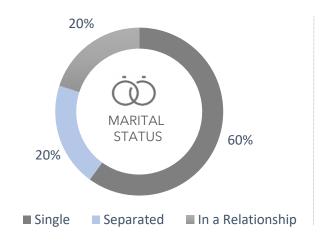
The below charts present the demographics of **all** beneficiaries the social worker engaged with. This includes new cases and follow ups on other cases active from previous months.

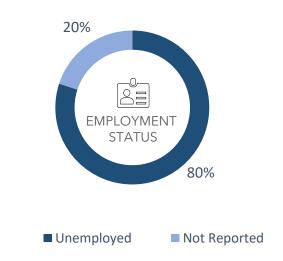


100% Male



The mean age of beneficiaries was 28 years old.







100% Lebanon

