

EMBRACE MENTAL HEALTH CENTER (EMHC)

CLINIC MONTHLY INDICATORS

REPORT 24



Disclaimer: The below numbers are meant to offer a snapshot of the activities hosted and beneficiaries served at the Embrace Mental Health Center. While information is recorded as accurately as possible, not all information is available at all times.

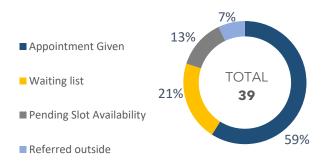
I. NEW REQUESTS FOR SERVICES

39

366 sessions

Every beneficiary that calls the clinic is briefly screened to gather basic demographic information, understand the reason for which they are seeking services, and orient them accordingly. The new requests represents the number of people who called requesting EMHC services. The outcome of the new requests in the adjacent chart represents the decision taken after the information was gathered from the potential beneficiary.

For the current period, beneficiaries in need of psychotherapy consultations were referred outside because it was not possible to give new appointments due to the long waiting list.



II. REFERRAL SOURCE

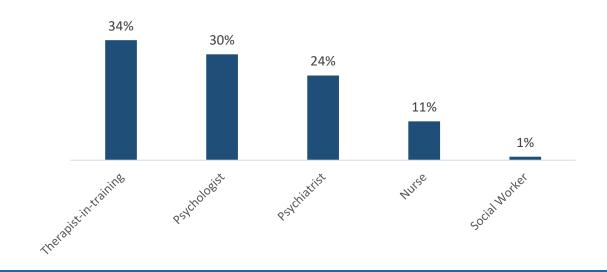


III. SERVICES PROVIDED



Total			Total
INDIVIDUAL SESSIONS	320	PSYCHIATRIC NURSIN SESSIONS	IG 41
Psychiatric Consultations	86	8-0	
Psychotherapy Consultations	234	SOCIAL WORK SESSIONS	5

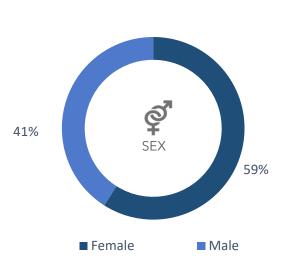
IV. TYPE OF PRACTICIONER SEEN

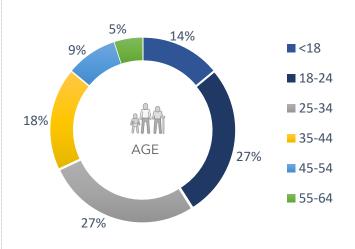


V. BENEFICIARIES SEEN	156
	Total
NUMBER OF BENEFICIARIES SEEN (first session or follow up)	156
NUMBER OF NEW BENEFICIARIES SEEN (those whose first session was this month)	22

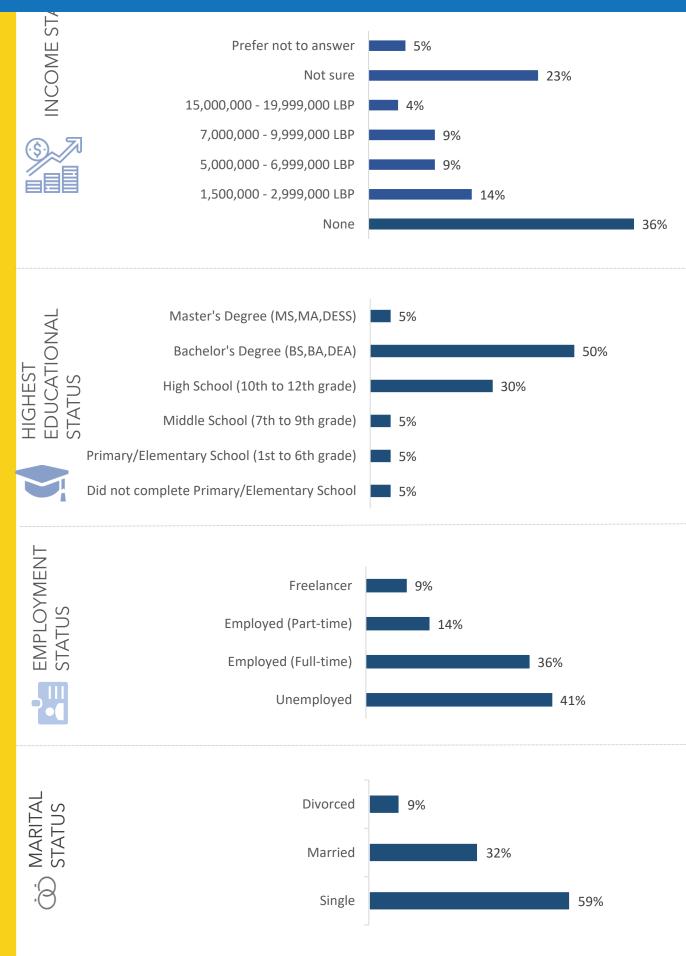
VI. NEW BENEFICIARY DEMOGRAPHICS

The below charts present basic demographic information for the <u>**new**</u> beneficiaries served during the reporting period (n=22).

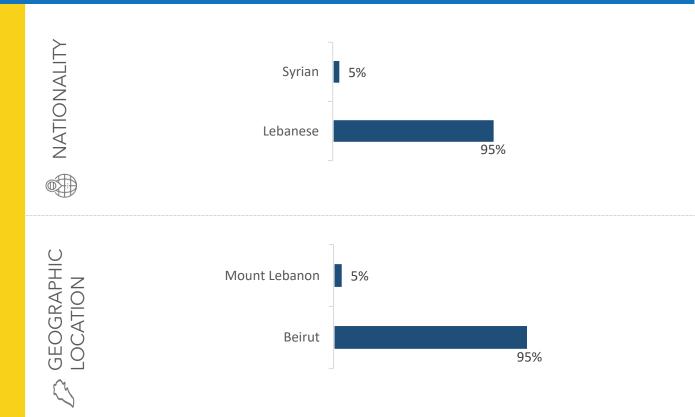




The mean age of beneficiaries was of **30** years old.



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VII. PHARMACOLOGICAL TREATMENT

During the month of November, the EMHC covered the cost of medications prescribed by its own psychiatrists for **43** beneficiaries seen at the EMHC.

AVERAGE NUMBER OF PRESCRIPTION ITEMS ACQUIRED BY BENEFICIARY:



During the month of November, **3** beneficiaries were referred by Embrace psychiatrists to Medical Diagnostic Treatment Center to undergo medical tests. The beneficiaries received blood tests measuring the levels of CBC, TSH and Vitamin D among others. **All fees of medical testing were covered by Embrace.**

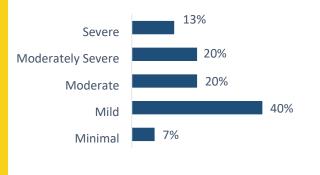
Moreover, **5** beneficiaries were referred by Embrace psychiatrists to inpatient psychiatric care at Mount Lebanon and Saydet Zgharta hospitals for a duration ranging from **2** to **12 days**. **All Hospitalization fees were covered by Embrace**.

IX. MENTAL HEALTH SURVEY SCORES AT FIRST ENCOUNTER

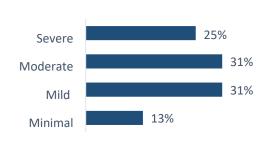
The below charts present a summary of symptom severity for beneficiaries **whose first session was this month** (i.e., the charts represent scores at beneficiaries' first session):

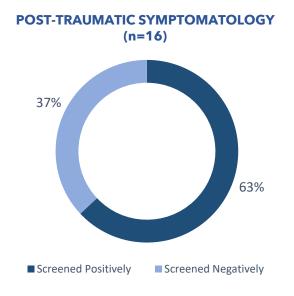
PHQ-9: a validated instrument used for measuring the severity of depression. **GAD-7**: a validated instrument used for measuring the severity of anxiety.

DEPRESSIVE SYMPTOM SEVERITY (n=15)



ANXIETY SYMPTOM SEVERITY (n=16)





TSQ is a brief trauma questionnaire used to predict a post traumatic stress disorder (PTSD) diagnosis.

***Note** that screening positively or negatively does not determine or rule out a diagnosis. Screening positively is predictive of PTSD.



MENTAL HEALTH SURVEY SCORES OVER 6 MONTHS

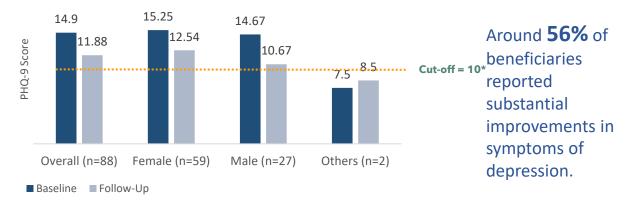
During their first visit, the beneficiaries are asked about common symptoms of depression and anxiety. As they progress through treatment, beneficiaries are asked to take the same surveys again every few months.

The questionnaires are:

- 1. **PHQ-9**: a validated instrument for measuring the severity of depression.
- 2. GAD-7: a validated instrument for measuring the severity of anxiety.

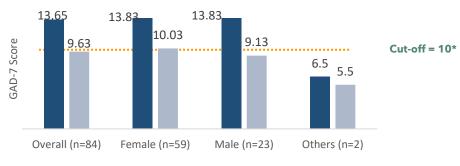
A SNAPSHOT OF BENEFICIARY IMPROVEMENT OVER 6 MONTHS April 2022 - September 2022

Levels of Depression Reported Pre and Post Treatment (n = 88)



*Note that the indicated cut-off score has been shown to have 89% sensitivity in detecting current depression (Manea et al., 2012)

Levels of Anxiety Reported Pre and Post Treatment (n = 84)



Around **67%** of beneficiaries ^{10*} reported substantial improvements in symptoms of anxiety.

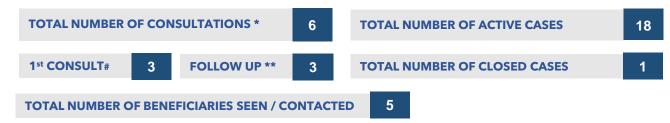
■ Baseline ■ Follow-Up

*Note that the selected cut-off score has been shown to have 89% sensitivity in detecting current anxiety (Spitzer et al., 2006)



X. SOCIAL WORK

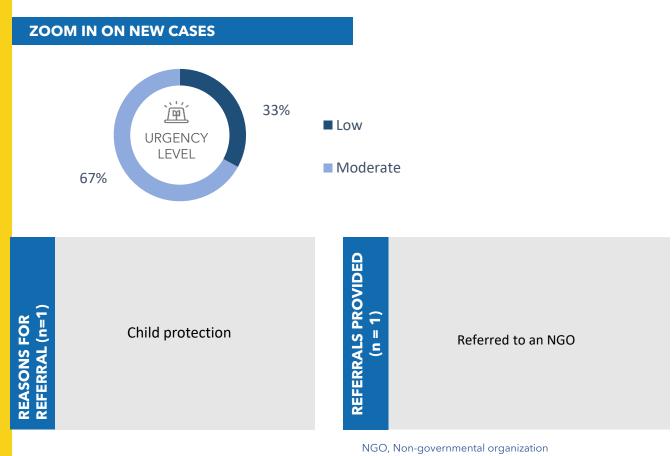
The mental health social worker at the **Embrace Mental Health Center** (EMHC) aims to provide a holistic approach to mental health care by offering psycho-social assistance to beneficiaries. The center is a resourced with a comprehensive referral database that is updated every 4 months and a linked with a network of governmental and non-governmental organizations that provide a wide range of psychosocial services from livelihood, shelter, basic assistance, child protection, and organizations catering to the needs of vulnerable groups such as refugees, LGBTQ community and persons affected by gender-based violence. The mental health social worker coordinates with a multi-disciplinary internal team of psychologists, psychologists, psychiatric nurse, and the National Lifeline (1564).



*Total number of consultations: Refers to all social work consultations taking place between the Mental Health Social Worker and beneficiaries referred (may include more than 1 consultation per beneficiary)

Total Number of Active Cases: Refers to the number of beneficiaries who are still being followed up by the Mental Health Social Worker # 1st Consult: Refers to the number of beneficiaries who were referred for the first time during this month from EMHC to social work services

**Follow up: Refers to the number of follow up consultations (out of the total consultations)





BENEFICIARY DEMOGRAPHICS

TOTAL NUMBER OF BENEFICIARIES SEEN / CONTACTED

The below charts present the demographics of **all** beneficiaries the social worker engaged with. This includes new cases and follow ups on other cases active from previous months.

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